NATIONAL LGBTI AGEING AND AGED CARE
CONFERENCE
28TH - 29TH OCTOBER 2014
MELBOURNE TOWNHALL

PROGRAM & REGISTRATION
The National LGBTI Ageing and Aged Care Conference 2014 aims to ensure that the needs of older LGBTI people are understood, respected and addressed in Australia’s aged care policies, programs and services. It also seeks to support the implementation of the National LGBTI Ageing and Aged Care Strategy developed by the Australian Department of Social Services in 2012. The conference brings together those involved in supporting the implementation of the strategy, as well as national experts. Conference presentations will assist service providers understand LGBTI ageing and strategies for LGBTI inclusive aged care by exploring:

**Experience:** the voices of older LGBTI people

**Evidence:** findings from research

**Action:** practical strategies to improve services.

The five conference themes relate to the Principles outlined in the National LGBTI Ageing and Aged Care Strategy. They articulate the overarching commitment to ensuring that the needs of older LGBTI people are understood, respected and addressed in Australia’s aged care policies, programs and services. The themes are:

**INCLUSION**
Ensuring that the specific needs, wants and life experiences of older LGBTI people are visible, acknowledged and respected.

**EMPOWERMENT**
Recognising the importance of supporting older LGBTI people, their families and carers with the knowledge and confidence to maximise their use of the aged care system and exercise choices about the services they access.

**ACCESS AND EQUITY**
Supporting aged care services to understand the importance of delivering services that approach LGBTI people as individuals, within a consumer directed care system and exercise choices about the services they access.

**CAPACITY BUILDING**
Building the capacity of LGBTI communities to support aged care services better meet the needs of older LGBTI people.

**QUALITY SERVICES**
Supporting aged care services to develop systems to provide welcoming, inclusive and culturally safe services for LGBTI people.

### The Keynote Speakers

**Dr. Catherine Barrett**
Dr Catherine Barrett is the Chief Investigator and Coordinator of the Sexual Health and Ageing Program at the Australian Research Centre in Sex Health and Society. Current research includes: the needs of older trans and intersex people, LGBTI people with dementia, LGBTI carers, workforce diversity and mental wellbeing.

**Rebecca Reynolds**
Rebecca Reynolds is the Executive Director at the National LGBTI Health Alliance, an organisation which informs policy & facilitates projects to create positive change for LGBTI people across the lifespan. Having worked from community based delivery of services for the past 15 years, Rebecca is a firm believer in the essential place that the community sector holds in service delivery and shaping change.

**Prof. Mark Hughes**
Mark Hughes is an Associate Professor in Social Work at Southern Cross University. Mark has published widely on aged care service delivery, LGBTI ageing, and organisational practice in social work. He is also Editor of the journal, Australian Social Work.

**Dr. Jude Comfort**
Dr Jude Comfort is a lecturer and researcher at Curtin University’s WA Centre for Health Promotion Research. She has conducted ground breaking research on service providers perceptions of LGBTI clients and on the effects of discrimination on anxiety and depression.

**Helen Daintree**
Helen is the Ageing in Diversity Health promotion Officer in the Healthy Communities Program of Queensland AIDS Council. Helen coordinates Ageing in Diversity Action Groups, which involve facilitating meetings between older LGBTI people and aged care service providers to build trust and support the development of LGBTI inclusive services. Helen has worked as a community activist for over 40 years, is passionate about addressing the needs of older lesbians.
**ENSURING THAT THE NEEDS OF OLDER LGBTI PEOPLE ARE UNDERSTOOD, RESPECTED AND ADDRESSED**

The conference brings together researchers, service providers and community groups who are all engaged in improving the health and wellbeing of older LGBTI Australians. On Day 1, the breakout sessions will give all participants the opportunity to participate in a workshop on LGBT inclusive practice for the ageing and aged care sector, with facilitators from across the country. The breakout sessions on Day 2 offer 3 specialised streams on Quality services, Residential Care, Community support, Targeted Services (Palliative Care, HIV/AIDS and Advance Care Directives). Conference attendees will have to select which stream they will attend on Day 2 upon registering.

**Tuesday, 28 October 2014 LGBTI Ageing**

- **9:00 - 10:30 AM**
  - Opening Plenary Session: Welcome and Introduction
  - Welcome to Country
  - Ministerial Addresses
  - Overview of historical treatment
  - National LGBTI Ageing and Aged Care Strategy

- **10:30 - 11:00 AM**
  - Morning Tea

- **11:00 - 1:00 PM**
  - Second Plenary Session: Life experiences and needs
  - Discrimination, depression and anxiety
  - Health and wellbeing
  - Intercity Ageing
  - Then & Now Films
  - An older lesbian’s story

- **1:00 - 2:00 PM**
  - Lunch

- **2:00 - 3:00 PM**
  - Concurrent Workshops
  - Visibility and the experience of aged care

- **3:30 - 5:00 PM**
  - Third Plenary Session: Approaching LGBTI people as individuals
  - LGBTI carers
  - Living with dementia
  - Trans ageing

- **5:00 PM**
  - Welcome Reception and Historical Exhibition
  - Melbourne Town Hall Balcony ($49 pp)

**Wednesday, 29th October 2014 LGBTI inclusive aged care services**

- **9:00 - 10:30 AM**
  - Opening Plenary Session: Mainstream Support
  - Welcome and overview
  - Carers Australia
  - Alzheimer’s Australia
  - Australian Association of Gerontology
  - Centre for Excellence in Rural Sexual Health
  - Melbourne City Mission - Palliative Care

- **10:30 - 11:00 AM**
  - Morning Tea

- **11:00 - 1:00 PM**
  - Second Plenary Session: Access and Equity
  - A rainbow tick for Australia: applying the standards to aged care
  - Building rapport and trust
  - LGBTI inclusive ACAS
  - Home and Community Care
  - HACC Assessment

- **1:00 - 2:00 PM**
  - Lunch

- **2:00 - 3:00 PM**
  - Concurrent Sessions: Quality services
  - Residential Care
  - Community support
  - Targeted Services (HIV)

- **3:00 - 3:30 PM**
  - Afternoon Tea

- **3:30 - 5:00 PM**
  - Third Plenary Session: Future directions
  - Visibility
  - Understanding Rights
  - Where to from here?

- **5:00 PM**
  - Day concludes

**HIGHLIGHT SESSIONS**

**Session: Visibility and the experience of aged care**

**Presenters:** Facilitated by Val’s Café

What you can expect: Val’s Café together with other national LGBTI organisations will facilitate an interactive workshop utilising older LGBTI peoples narratives to provide an awareness and understanding of older LGBTI people’s historical experiences and how these have impacted their health, wellbeing and fear of aged care services. A copy of the workshop resource will be provided for participants to utilise in their own organisation.

**Session: Living with dementia**

**Presenters:** Sally Lambourne, Alzheimer’s Australia NSW and Teresa Chorazyczewski Alzheimer’s Australia QLD

What you can expect: Dementia is the single greatest cause of disability in Australians 65 and over, so it is not surprising that it also affects LGBTI people. However, while the community is becoming increasingly aware of many of the range of symptoms, issues and care needs of people with dementia, there has been little understanding of the experiences and needs of LGBTI people with dementia and their carers. Sally and Teresa will report on the emerging findings from the research project currently underway between Val’s Café and Alzheimer’s Australia nationally on the needs and experiences of LGBTI people living with dementia.

**Session: Trans people**

**Presenters:** Joe Latham, ARCSHS La Trobe University

What you can expect: To assist service providers to understand and meet the needs of older trans people accessing aged care services, Joe Latham has been researching and documenting older Trans peoples experiences of ageing and aged care. Joe will share and describe the emerging findings from this ground-breaking research.

**Session: Understanding rural, regional and remote contexts**

**Presenters:** Kylie Stevens, Centre for Excellence in Rural Sexual Health

What you can expect: While many of the fundamental aspects to LGBTI inclusive aged care services are similar in rural, regional and remote areas of Australia, there are some key considerations to explore. Kylie will outline some of the challenges and opportunities in developing LGBTI inclusive aged care services in rural, regional and remote contexts.

**Session: Home and Community Care**

**Presenters:** Heather Russell, HACC Victorian Department of Health and Derryn Wilson, HACC Policy Adviser Municipal Association of Victoria

What you can expect: The Victorian Home and Community Care (HACC) program has developed a number of key program initiatives to help guide and facilitate LGBTI inclusive HACC services in Victoria. Heather and Derryn will outline the development of a HACC Pack and the roll out of an education and capacity building program for HACC services in Victoria.

**WELCOME RECEPTION**

Join Val’s Café for a special event on the beautiful Melbourne Town Hall balcony, overlooking the site of the original Val’s Coffee Lounge.

The event will give conference attendees the opportunity to mingle and relax in a beautiful and unique setting.

The event will feature an historical exhibition showcasing the LGBTI community’s vibrant and often hidden history.

$49 from 5-7pm, Tuesday 28th October

Places are limited for this event.

Beer, wine, soft drinks and canapés will be served.
REGISTRATION DETAILS

CONFERENCE FEES (Including GST)

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<th>Full Conference Purchased before 26/9/2014</th>
<th>Full Conference Purchased after 26/9/2014</th>
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<tr>
<td>Regular</td>
<td>$430</td>
<td>$505</td>
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<tr>
<td>Concession Card Holders and Students</td>
<td>$310</td>
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<td>Welcome Reception</td>
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Full Conference Registration includes the Book of Abstracts and catering throughout the conference. The Concession Card Holder / Student rate is only available to those who submit evidence of their concession status or full-time, non-salaried student status by post or fax at the time that they register. Inclusions are as above. To obtain the Early Bird rate payment must be received by 26 September, 2014.

WELCOME RECEPTION
A Welcome Reception will be held on Tuesday at the Melbourne Town Hall from 5:00pm – 7:00pm. Cost per person, $49 and includes canapés and beverages. Places are limited.

CONFERENCE LANGUAGE
All sessions will be in English. Translating services will not be provided.

VISAS
International visitors to Australia require a Visa or an Electronic Travel Authority (ETA). It is your responsibility to ensure documentation is correct and complete before you commence your journey. Information on obtaining visas or ETA’s can be found at: www.immi.gov.au

CANCELLATIONS
Cancellations must be advised in writing by 26 September 2014; there is a $150 cancellation fee per registration. After that date, refunds will only be issued in exceptional circumstances, but substitute delegates will be accepted.

INSURANCE
Delegates are encouraged to take out personal travel and medical insurance which includes loss or damage of personal possessions and loss of registration fees through cancellation.

REGISTRATION
WWW.VALSCAFE.ORG.AU

MORE INFORMATION
For further details regarding the Conference, please contact:
The Conference Organiser Pty Ltd 146 Leicester Street Carlton, VICTORIA 3053, AUSTRALIA
Email: info@conorg.com.au Phone: Australia: (03) 9349 2220 International: +613 9349 2220

PRIVACY STATEMENT
Your personal information provided on registration will be used by The Conference Organiser Pty Ltd and The Australasian Marcé Society to administer the conference and to notify you of similar future events. Your name, organisation and email address will appear on the list of delegates to be included in the Book of Abstracts. For those with special requirements, your name may be disclosed to the conference venues for access and catering requirements. Should you not wish for your details to be used for these purposes, please contact The Conference Organiser as soon as possible.

DISCLAIMER
At the time of printing, all information contained in this brochure is correct; however, the organising committee, its sponsors and its agents cannot be held responsible for any changes to the final structure or content of the programs, or any other general or specific information published in this brochure. In the event of industrial disruption or other unforeseen circumstances that disrupt the running of the conference, the organising committee, its sponsors and its agents accept no responsibility.

VENEUE
MELBOURNE TOWN HALL
90-130 SWANSTON ST
MELBOURNE VIC 3000
A - MAIN ENTRANCE
B - WHEELCHAIR ACCESS ( COPPER DOOR)
D - COLLINS STREET ACCESS
F - PARKING AT CITY SQUARE

registration
www.valscafe.org.au